

RELEASE NOTES (8.12) – 10.22.2021

Texas Health and Human Service Commission (HHSC) Clinical Management for Behavioral Health Services (CMBHS) Release Information Date: 10/22/2021 CR242 – Add email notification and CR 239 - Add maintenance screen		
Page or Function	Description of Change and/or User Instructions	Business Entity/User Type Impacted
CR242 – Add email notification	<p>Providers (LMHA/LBHA/LIDDA) in a jail territory will receive an email notification when a match or a probable match is found for a previously served MH or IDD client that is incarcerated in a jail facility.</p> <ol style="list-style-type: none"> 1. CMBHS will send an email notification to the LMHA/LBHA/LIDDA provider who provided services to a client in the last 3-years who has been incarcerated when there is an exact or a probable match. 2. CMBHS will send an email notification to the LMHA/LBHA/LIDDA provider that provides services in the jail territory when there is an exact or a probable match. 	MH/IDD LIDDAs/LMHA/ LBHA
CR242 – Add email notification	<p>Updated email notification verbiage:</p> <p>This is an automated email notification from Health and Human Services Commission (HHSC):</p> <p>Email content:</p> <p>Individuals with Mental Health or Intellectual and Developmental Disability needs may currently be detained at a county jail in your area. These individual's may or may not have been served in your local area. The local authority (LA) responsible for continuity of care efforts is the LA last authorized to provide services to the individual. However, the LA last authorized can coordinate with the LA that serves the county in which the person is jailed to assist</p>	MH/IDD LIDDAs/LMHA/ LBHA

	<p>in continuity of care efforts. Please review the matches on {mm/dd/yyyy}.</p> <p>Please click on the link below to access MBOW and run the Jail Match Report for further identifying information about the client(s):</p> <p>MBOW link</p> <p>(MBOW Jail Match Report will be available next day at 4am from the date of booking)</p> <p>If you have any questions, please contact:</p> <p>Email - CMBHSTrainingTeam@hhsc.state.tx.us</p> <p>CMBHS Help Line 866-806-7806</p> <p>Sincerely,</p> <p>HHSC staff</p> <p>Disclaimer or Confidentiality Statement: The contents of this e-mail message and any attachments are confidential and are intended solely for addressee. The information may also be legally privileged. This transmission is sent in trust, for the sole purpose of delivery to the intended recipient. If you have received this transmission in error, any use, reproduction or dissemination of this transmission is strictly prohibited. If you are not the intended recipient, please immediately notify the sender by reply e-mail or phone and delete this message and its contents (including attachments).</p>	
<p>CR239 - Provider Tools Menu</p>	<p>Providers (LMHA/LBHA) and MH and IDD Program Areas will have a new maintenance screen in CMBHS so the providers are able to add, edit, and view the email address for LIDDAs, LMHAs, and LBHAs in order to update the TLETS email list.</p> <p>Note: LIDDAs can NOT ACCESS the TLETS Maintenance Screen to change email address. ALL LIDDAs will contact the IDD Program Area (with HHSC TLETS Admin role) to request for changing email address and effective date</p>	<p>MH/IDD</p> <p>LIDDAs/LMHA/ LBHA</p>

CR239 - TLETS Maintenance Screen	A new role named ' HHSC TLETS Administrator ' has been created to provide view/read/write/delete access to the new TLETS maintenance screen.	MH/IDD LIDDAs/LMHA/ LBHA
CR239 - TLETS Maintenance Screen	<p>A new role named 'TLETS Provider Administrator' has been created so providers are able view/read/write access update email address for LMHA and LBHA on the TLETS maintenance screen.</p> <p>Note: LMHA/LBHA can NOT see LIDDA in the drop down and can NOT edit LIDDA email address.</p> <p>Note: LMHA/LBHA can only see their own center and can only EDIT their own address.</p>	MH/IDD LIDDAs/LMHA/ LBHA
<p>If you have problems using CMBHS please contact the CMBHS Help Line at 1 866 806-7806 Monday - Friday 8:00 am to 4:30 pm</p>		